

CANDIDATE INFORMATION



Firstly, thank you for attending the assessment day and for completing all the tests/exercises today. We would also like to thank you, on behalf of our clients, for your interest with the organisation and this job role.

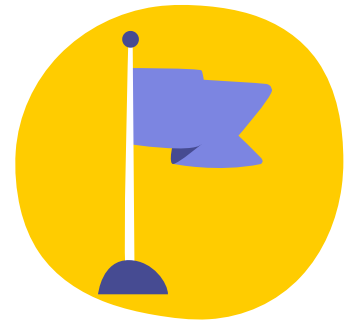


SO, WHAT HAPPENS NEXT?

You should receive the outcome of your assessment from the company that you have applied to within 7-10 working days. If you have not heard by this time, contact them directly to find out.

THE PROCESS AND ATTEMPTS

- The assessment process is designed to highlight people who match the competencies of the train driver role and is a standardised process across the UK and with all train organisations, whether they are freight, passenger, maintenance or another type of business.
- Currently, you may only be unsuccessful at the process twice and you need to wait a minimum of 6 months before you can re-apply for this position. However this is complicated if you are attending an assessment for an organisation that uses an 'enhanced' standard. This is where you really need to obtain feedback.



Please note: The OPC are an independent assessment centre and do not 'govern' or set the standards for the Train Driver recruitment process. Likewise, the tests you have completed are not 'OPC tests' as the process is made up of tests designed by various test publishers such as OPC Assessment, Pearsons, Schuhfried and RSSB. The process is owned and managed by each train organisation that recruits for train drivers and is therefore their process.

FEEDBACK

Once you have received the outcome of your assessment you may want some feedback, you can obtain this by contacting the OPC directly at: admin@theopc.co.uk

Feedback is only provided verbally so that we can answer all your queries quickly and efficiently. The recruitment process for train driver within the UK is quite complex and therefore we want to ensure that you understand the results and what potential options are available to you going forward.

If you have been unsuccessful at the driver process it is important to seek feedback so that you can understand where you haven't done so well and to speak with an assessor who can potentially suggest development activities for you to try so as to improve your performance for next time, if this is something that you want to do.

Please be aware:

- Feedback can only be requested up to 3 months from your assessment date.
- When you call, our team will take your details and an assessor will call you back when they are free to do so, which could take up to 2 weeks.
- You will not be given ANY scores of your assessments. This is a requirement from various bodies such as the British Psychological Society (BPS), and Rail Assessment Centre Forum (RACF). However, we will try to provide as much information to you as we can with regards to your test results and potential next steps.
- We can not tell you if you have met other companies' standards.
- We will not provide you with any certificates or written confirmation of your assessment.



USEFUL LINKS

- Our website: www.theopc.co.uk
- FAQs: www.theopc.co.uk/files/ADVICE_Train_Driver_Assessment_Centre_Guide.pdf
- Private assessments: www.theopc.co.uk/candidates/assessment-advice/private-candidate-assessments-for-train-driver-role